



VISWANADHA INSTITUTE OF PHARMACEUTICAL SCIENCES

Affiliated to J.N.T.U.K-Kakinada, Approved by PCI &A.I.C.T.E,New Delhi
Mindhivanipalem (V) Sontyam(P) Anandapuram (M)Visakhapatnam (Dist) 531173
E-mail : principalvnp@yahoo.co.in

ANNUAL REPORT

GRIEVANCE AND REDRESSAL COMMITTEE (2022-2023)

Grievance Redressal Committee Meeting was held on 19th April 2023 from 11:00 AM onwards at Principal's cabin in Viswanadha Institute of Pharmaceutical Sciences. The following members attended and discussed the below mentioned complaints.

Sl.no	Name	Position	Contact number	E-mail ID
1	Dr. P.Uma Devi	Chairman	9440895977	principalvnp20@gmail.com
2	Dr. M.Savithri	Convener	9885560877	savi_mode@yahoo.co.in
3	Dr. B.Nagamani	Member	9985407591	bnmtata@gmail.com
4	Ms. A.Suneetha Devi	Member	9550194579	asdevi_1983@yahoo.com
5	Mrs. M.Gayatri Devi	Member	9160352848	gayatri.minnu@gmail.com
6	Mrs.D.Pavitra	Member	6305806054	vanitha.pavitra@gmail.com



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The following is the information regarding the problems which were put in front of the Grievance Redressal Cell followed by the action taken by our college to rectify it.

Sl.no	Details of the problem	Recommendations of the Grievance Cell	Action taken by the college
1	To increase the writing hours of examination for B.Pharm students	GRC discussed with the exam cell	Exam cell explained that it was the design of curriculum and it cannot be changed
2	Students requested to increase the activity hours	Members of the Grievance Cell discussed the issue	It becomes very difficult if we increase the activity hours as we contain very vast and detailed syllabus. So the GRC explained the situation in a convincing manner

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ANNUAL REPORT

GRIEVANCE REDRESSAL COMMITTEE (2021-2022)

Grievance Redressal Committee Meeting was held on 23rd March 2022 from 02:00 PM onwards at Principal's cabin in Viswanadha Institute of Pharmaceutical Sciences. The following members attended and discussed the below mentioned complaints.

Sl.no	Name	Position	Contact number	E-mail ID
1	Dr. P.Uma Devi	Chairman	9440895977	principalvnip20@gmail.com
2	Dr. M.Savithri	Convener	9885560877	savi_mode@yahoo.co.in
3	Dr. B.Nagamani	Member	9985407591	bnmtata@gmail.com
4	Ms. A.Suneetha Devi	Member	9550194579	asdevi_1983@yahoo.com
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The following is the information regarding the problems which were put in front of the Grievance Redressal Cell followed by the action taken by our college to rectify it.

Sl.no	Details of the problem	Recommendations of the Grievance Cell	Action taken by the college
1	Internet connection issue was raised	Grievance Cell recommended to provide another router	New Wi-fi router was provided
2	Lack of different kinds of snacks in the canteen	Grievances forwarded the problem to canteen incharge to resolve it	Arrangements were made by the canteen to provide additional snacks to the students
3	To invite the core companies to our institution for placements	Grievance cell recommended to provide more placements in core companies	Training and Placement cell has initiated the action to invite the core companies

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ANNUAL REPORT

GRIEVANCE REDRESSAL COMMITTEE (2020-2021))

Grievance Redressal Committee Meeting was held on 3rd March 2021 from 02:00 PM onwards at Principal's cabin in Viswanadha Institute of Pharmaceutical Sciences. The following members attended and discussed the below mentioned complaints.

Sl.no	Name	Position	Contact number	E-mail ID
1	Dr. P.Uma Devi	Chairman	9440895977	principalvnip20@gmail.com
2	Dr. M.Savithri	Convener	9885560877	savi_mode@yahoo.co.in
3	Dr. B.Nagamani	Member	9985407591	bnmtata@gmail.com
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The following is the information regarding the problems which were put in front of the Grievance Redressal Cell followed by the action taken by our college to rectify it.

Sl.no	Details of the problem	Recommendations of the Grievance Cell	Action taken by the college
1	3 rd B.Pharm students requested a separate notice board in their classroom	Grievance cell has considered the request	A separate notice board was provided in their class
2	Students in the second floor requested to provide drinking water in that floor	Grievance cell forwarded the message to the management	Management has immediately set up drinking water system in second floor
3	Lack of few reference books in the library	GRC considered the problem	Necessary books were ordered

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ANNUAL REPORT

GRIEVANCE REDRESSAL COMMITTEE (2018-2019)

Grievance Redressal Committee Meeting was held on 20th March 2019 from 11:00 AM onwards at Principal's cabin in Viswanadha Institute of Pharmaceutical Sciences. The following members attended and discussed the below mentioned complaints.

Sl.no	Name	Position	Contact number	E-mail ID
1	Dr. P.Uma Devi	Chairman	9440895977	principalvnip20@gmail.com
2	Dr. M.Savithri	Convener	9885560877	savi_mode@yahoo.co.in
3	Dr. B.Nagamani	Member	9985407591	bnmtata@gmail.com
4	Ms. A.Suneetha Devi	Member	9550194579	asdevi_1983@yahoo.com
5	Mrs. M.Gayatri Devi	Member	9160352848	gayatri.minnu@gmail.com
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The following is the information regarding the problems which were placed in front of the Grievance Redressal Cell followed by the action taken by our college to rectify it.

Sl.no	Details of the problem	Recommendations of the Grievance Cell	Action taken by the college
1	Seats in the bus are not enough for the students	Grievance Cell considered the problem and forwarded to the management	Management of the Institute has immediately taken action by providing an extra bus
2	Wash rooms were not properly cleaned	Considered by the Grievance Cell	The management has recruited additional cleaning personnel to clean the washrooms at particular timings

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